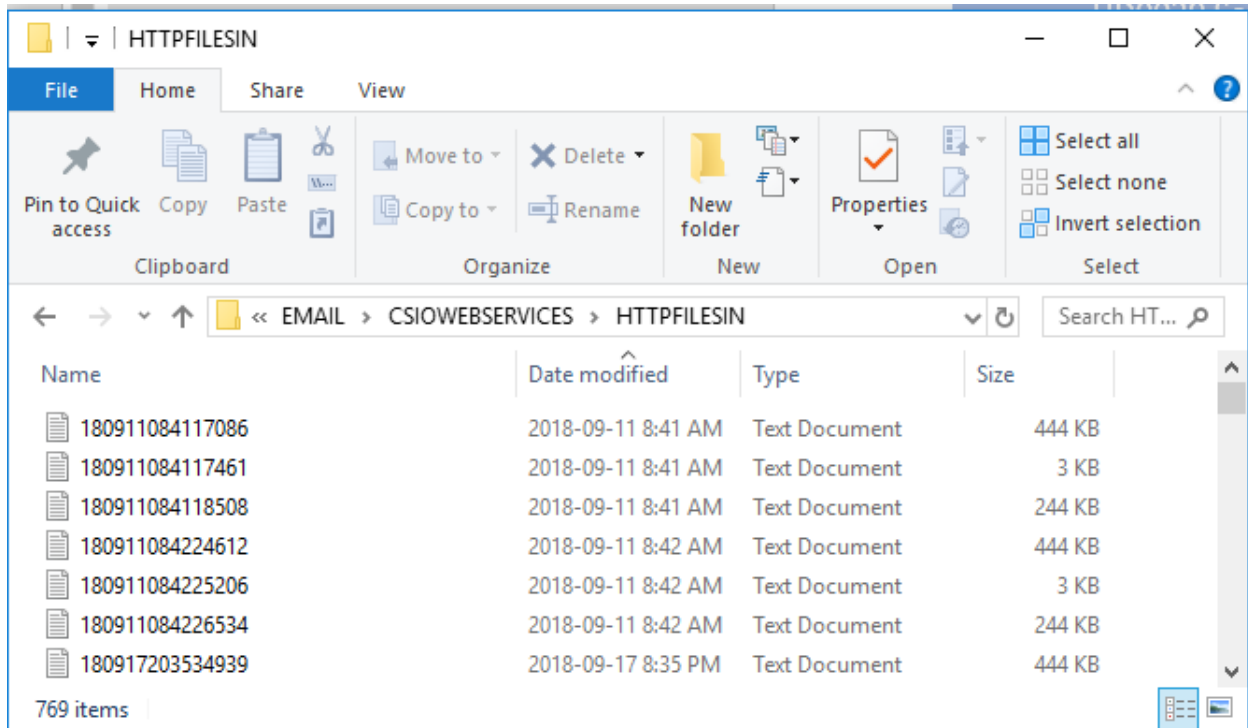


HD0039 Send the Raw Received CSIONet Files To MASTERCOM

There are instances where debugging must start with the raw files as they were received from CSIONet. These files are found in the \EMAIL\CSIOWEBSERVICES\HTTPFILESIN folder, as illustrated below



- 1) Click the “Date modified” column title to ensure all the files on that date are put together.
- 2) Copy the files, with desired date for analysis, to a folder and then pkzip that folder and email it MASTERCOM Support support@mastercom.com.