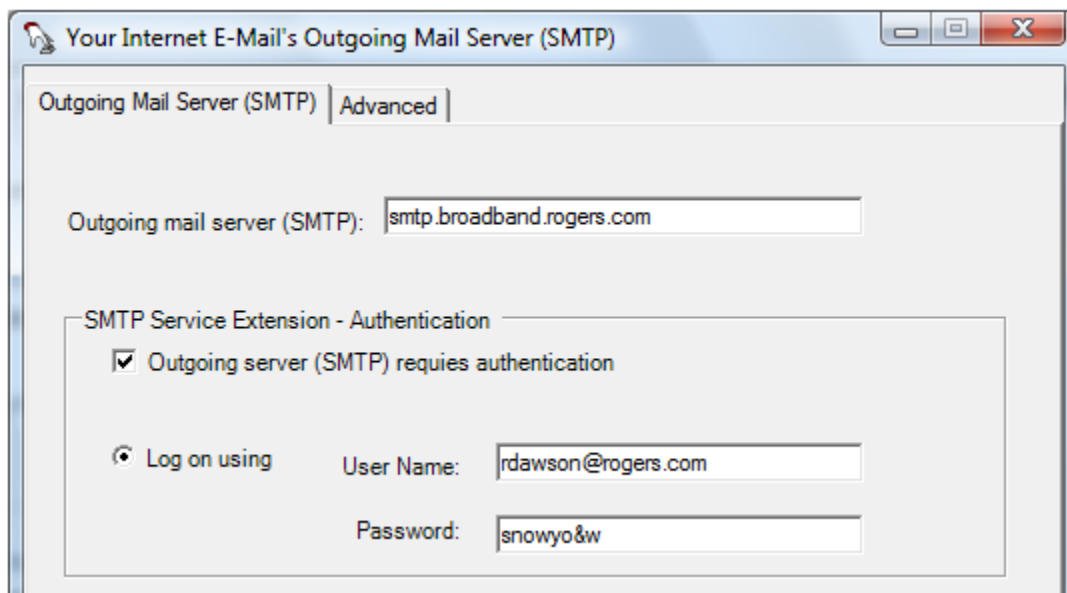


This error normally occurs because in the “**Settings - Outgoing Mail Server**” dialog the “**SMTP Service Extension – Authentication**” section needs to be filled out as illustrated below.



Also, on MASTERCOM’s web page <http://www.mastercom.com/pwrbrker/> see help documents:
HD0004 Settings for Office 365, Google Gmail & Bell Sympatico.pdf
HD0005 Settings – Outgoing Mail Server (SMTP).pdf
HD0006 Settings for Microsoft Exchange Server.pdf