

# HD0035 Economical Guidewire Download Debugging

1) Click **Start**, “**All Programs**”, “**MASTERCOM BrokerEDIPC E-Mail-EDI Engine .NET**”,  
“**1 - CSIONet Msg Status & Logs**”

2) Pick a date.

3) Click the blue “**Received Messages Log**” button to display the **YYYYLogddd.rec** file.

For each Guidewire download there should be an entry like:

<R 181003171943899.TXT (70157) GDWIRE [20181003708398.6.ce0003n@eig.edi.csio.com](mailto:20181003708398.6.ce0003n@eig.edi.csio.com)>

4) Now click the blue “**System Run Log**” button to display the **YYYYLogddd.run** file and search the system run log for file name shown in the receive log entry e.g. “181003171943899.TXT”

This shows the processing for the received CSIONet file e.g. “181003171943899.TXT”

```
<ProcessXMLFile() R:\EMAIL\EDIFILESIN\181003171943899.TXT>
<<FromEmailAddress>=ce0003n@eig.edi.csio.com>
<<MessageSubject>=XML Xmit Msg-Id#:20181003708398.6.ce0003n@eig.edi.csio.com>
<Attachment filename=5773941_pc_1716618_6148.xml>
<Default company code to 'ECON'>
<The XML download had a company code of ECON (The Guidewire XML filename of "ECMU01" was
retrieved from company codes table R:\EMAIL\EXE\CoCodesMachAddr.csv)>
<The XML file will be created with a codePage of iso-8859-1.>
<The Guidewire "5773941_pc_1716618_6148.xml" XML file was appended to the
"R:\EMAIL\ECMU01.XM2" file.>
<The Guidewire "5773941_pc_1716618_6148.xml" file was appended to the backup file
"R:\EMAIL\BACKUP\IY18D277-XM2" file.>
<R 181003171943899.TXT (70157) GDWIRE 20181003708398.6.ce0003n@eig.edi.csio.com>
<1 Guidewire XML Download files in \EDIFILESIN were processed.>
```

Email the received CSIONet download file, e.g. “181003171943899.TXT” by exploring to the  
\EMAIL\CSIOWEBSERVICES\HTTPFILESIN folder and find the file e.g. “181003171943899.TXT” and email  
it to [support@mastercom.com](mailto:support@mastercom.com) explaining the problem that you are having.