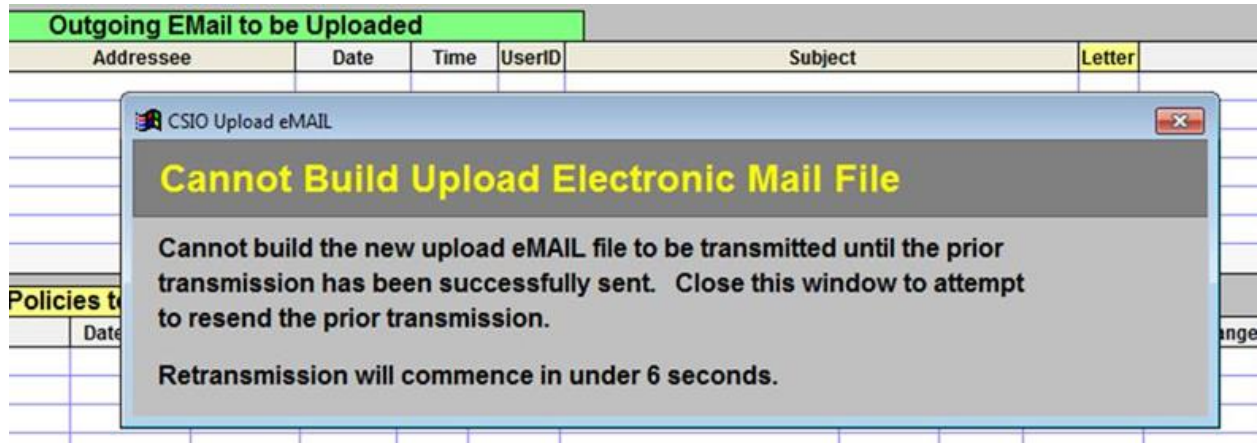


## HD0013 Cannot Build Upload Electronic Mail File

Power Broker will display this message if it finds files left in the \EMAIL\MHS\MAIL\GATES\ICENET\TROUT folder from the previous download communications session. These files must be downloaded before Power Broker will create new download files.



If this message appears the next time you try the download, then the file(s) must be moved out of the \TROUT folder. To move these files, explore to the \EMAIL\MHS\MAIL\GATES\ICENET\TROUT\NOGO folder and run 000MoveFiles.exe. This will clear the \TROUT folder by moving the file(s) to the TROUT\NOGO folder.