

As part of the Engine 9 installation, the old program group “BrokerEDIPC E-Mail-EDI Engine .NET” is replaced with a new one named “MASTERCOM BrokerEDIPC E-Mail-EDI Engine .NET”. However, for Windows Server 2012 this does not work.

Steps to Remove the old program group “BrokerEDIPC E-Mail-EDI Engine .NET”

After having made a backup copy of the present \EMAIL folder and naming it e.g. \EMAIL8.

- 1) Remove the old program group “BrokerEDIPC E-Mail-EDI Engine .NET” by going to the Control Panel and uninstall all instances of “MASTERCOM BrokerEDI/PC E-Mail/EDI Engine.NET (Ver 8.# )”.
- 2) Now delete the \EMAIL folder which has now been partially uninstalled by the “Uninstall a program”
- 3) Restore the \EMAIL folder by copying the \EMAIL8 folder and naming the copied \EMAIL8 folder back to \EMAIL. We want the \EMAIL folder back in place as we want to keep the configuration files when we run the updateEngine9.